

Contact information

Registered office

Direct Line Insurance Group plc
Churchill Court
Westmoreland Road
Bromley
BR1 1DP

Registered in England No. 02280426
Company Secretary: Humphrey Tomlinson

Telephone: +44 (0)141 349 0502
Website: www.directlinegroup.com

Registrars

Computershare Investor Services PLC
The Pavilions
Bridgwater Road
Bristol
BS99 6ZZ

Shareholder helpline: +44 (0)870 873 5880
Shareholder fax: +44 (0)870 703 6101
Telephone number for the hard of hearing:
+44 (0)870 702 0005
Website: www.computershare.com

Investor Centre:
To find out more about Investor Centre, go
to www.investorcentre.co.uk/directline

Auditors

Deloitte LLP
Hill House
1 Little New Street
London
EC4A 3TR

Telephone: +44 (0)20 7936 3000
Website: www.deloitte.com

Legal advisers

Allen & Overy LLP
One Bishops Square
London
E1 6AD

Telephone: +44 (0)20 3088 0000
Website: www.allenoverly.com

Principal banker

The Royal Bank of Scotland Group plc
280 Bishopsgate
London
EC2M 4RB

Telephone: +44 (0)131 556 8555
Website: www.rbs.com

Corporate brokers

Goldman Sachs International
Peterborough Court
133 Fleet Street
London
EC4A 2BB

Telephone: +44 (0)20 7774 1000
Website: www.goldmansachs.com

Morgan Stanley & Co International plc
25 Cabot Square
Canary Wharf
London
E14 4QA

Telephone: +44 (0)20 7425 8000
Website: www.morganstanley.com

RBC Europe Ltd
Riverbank House
2 Swan Lane
London
EC4R 3BF

Telephone: +44 (0)20 7653 4000
Website: www.rbccm.com